



National CONFERENCE 2019

Respect.

Trust.

Challenge.

Conference program

2–3 September

Sofitel Sydney Wentworth

Welcome



From the Chief Executive of Governance Institute

I am delighted to invite you all to attend the premier governance event of the year.

This conference will bring together 400 business leaders like you from across sectors and industries, to hear from a stellar line-up of over 50 expert speakers from across Australia and overseas.

We have built this year's theme around People with the key words Respect. Trust. Challenge. We explore the idea that organisations and therefore boards and management are social systems.

- Where good culture, ethical conduct, effective leadership and collaboration drive trust.
- Where nous, business intelligence and strong governance, courage and candour generate respect.
- Where a culture of open dissent enables new thinking, cognitive diversity, independence, challenge and innovation to create long-term value.

Recent corporate failures had their roots in governance practices, ethics and culture drifting away from the people who drive organisations. This is a timely opportunity for you to hear from international and national thought leaders on rebuilding trust and good governance through sound human-centred culture, insightful leadership and immersive strategy.

I look forward to seeing you all at National Conference 2019.

Best wishes

A handwritten signature in black ink, appearing to read 'Megan Motto'.

Megan Motto

Chief Executive, Governance Institute of Australia

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Exhibitors



Program

Join us at Australia's premier event discussing the future of governance and risk management across all industry sectors.

Day 1 Monday, 2 September

8:15am–8:40am	Registration	
8:40am–8:50am	Welcome to country <i>Craig Madden</i>	
8:50am–8:55am	CEO address <i>Megan Motto FGIA, Chief Executive, Governance Institute of Australia</i>	
8:55am–9:10am	MC opening <i>Anjali Rao, Broadcast Journalist</i>	
9:10am–9:50am	International keynote address <i>Sir Winfried Bischoff, Chairman, JP Morgan Securities plc & Chairman, Financial Reporting Council UK</i> This keynote considers culture, governance, regulation, the audit market and the importance of trust, and the elephant in the room – remuneration.	
9:50am–10:30am	Fireside chat: The state of the nation — economic view <i>Chair: Paul Bloxham, Chief Economist (Australia, New Zealand and Global Commodities), HSBC Bank Australia</i> <i>Besa Deda, Chief Economist, St George Bank</i>	
10:30am–11:10am	National keynote: Boards as social systems <i>Alison Watkins, Group Managing Director, Coca Cola Amatil</i> Most boards have strong governance and regulatory structures framing and underpinning their function. Yet, some boards are exceptional while others are average and still others fail. What then are the hallmarks of excellence? <ul style="list-style-type: none">• Emotional intelligence — leadership, collaboration and engagement• Collective performance, common purpose and mutual accountability• Dialogue, dissent and decision-making• The culture challenge	
11:10am–11:40am	Morning tea Live Silent Demonstration — located in the Exhibition area	
11:40am–12:20pm	Concurrent sessions (choose your stream)	
1A: Leadership	1B: Governance	1C: Risk
The role of modern boards <i>Chair: Diane Smith-Gander FGIA AO, Non-executive Director, Wesfarmers and AGL</i> <i>Ewen Crouch AM, Non-executive Director, Westpac & BlueScope Steel, Chairman, Corporate Travel Management</i> The role of boards is a dynamic concept. Each board is defined by its engagement with the executive in strategy and influence over the direction of the organisation. <ul style="list-style-type: none">• Defining the role of the board• Is there an ideal engagement philosophy?• Securing the right people• Building the right agenda• Setting culture and tone	Auditing culture <i>Chair: Jana Jevcakova, Director, Corporate Governance, Morrow Sodali</i> <i>Fahmi Hossain, Managing Director & Co-founder, Rhizome Advisory Group</i> <i>Jan van der Schalk, Equities Analyst, Ausbil</i> <i>Daniel de Zilva PhD, Associate Director, Kiel Advisory Group</i> Failures in culture have been at the core of the sweeping loss of trust in business. Regulators are recommending an audit of organisational trust and culture. <ul style="list-style-type: none">• How do you audit an amorphous concept such as trust?• How can internal audits be leveraged to understand and maintain culture? Session sponsored by MORROW SODALI	Risk information and the organisation <i>Xavier Saldoni, Chief Risk Officer, Medibank</i> One of the key issues coming out of recent royal commissions has been the quality of information on risk accessed by boards. How can risk teams be given agency to convey meaningful risk information to all levels of the organisation?

12:20pm–1:20pm	Lunch: Live Silent Demonstration — located in the Exhibition area	
1:00pm–1:15pm	Annual General Meeting of the Australian division of the Institute of Chartered Secretaries and Administrators	
1:20pm–2:10pm	Concurrent sessions (choose your stream)	
2A: Leadership Leading for your customers <i>Chair: Rachel Waterhouse GIA (Affiliated), General Manager, Engagement, Governance Institute of Australia</i> Richard Spencer, Chief Customer Experience Officer, NSW Business Chamber Customer profiles are changing. Their style of engagement; their continuous connectivity, and pervasive social media use demand new strategies. <ul style="list-style-type: none"> Who is the customer? How to win and retain a diverse and informed customer base Understanding customer journeys and influence Technology and new business models Customer experience 	2B: Governance Shareholder primacy versus stakeholder value <i>Chair: Helen Hardy FGIA FCIS, Company Secretary, Origin Energy Limited</i> Paul Murphy, Senior Manager, Government Relations & Industry Policy, Vanguard Australia Sir Winfried Bischoff, Chairman, JP Morgan Securities plc and Chairman, Financial Reporting Council UK Simon Pordage FGIA, Company Secretary, ANZ Banking Group This session questions whether shareholder primacy and stakeholder value are inherently at odds. How can the strategies for stakeholder value be rooted in sound business outcomes? When does shareholder primacy go too far?	2C: Risk Protecting stakeholder data <i>Chair: Lyn Nicholson FGIA FCIS, General Counsel, Corporate Group, Holding Redlich</i> Prerana Mehta, Chief of Ecosystem Development, AustCyber Nick Ellsmore, Co-Founder, Hivint & Director, Consulting & Professional Services (Pacific), Trustwave The success of cyber-threat mitigation is anchored in security, vigilance, resilience and dynamic response. This session looks at effective defence and sound cyber-security strategies. Session sponsored by  HOLDING REDLICH
2:20pm–3:10pm	Concurrent sessions (choose your stream)	
3A: Leadership The complexities of for-purpose missions <i>Chair: Mark Wilbourn, General Manager, Education, Governance Institute of Australia</i> Andrew Methven, General Manager — Enterprise Risk & Assurance, Mission Australia Dr Lisa O'Brien, Chief Executive Officer, The Smith Family, Non-executive Director, BUPA Australia/New Zealand For-purpose organisations navigate complex service, regulatory, funding and political landscapes on which their sustainability and mission depend. <ul style="list-style-type: none"> Mandate and composition of boards Navigating government and political change Advocacy challenges Living in continuous crisis — risk profile, appetite, tolerance, capacity 	3B: Governance How to engage with regulators <i>Chair: Catherine Maxwell FGIA FCIS, General Manager, Policy and Advocacy, Governance Institute of Australia</i> Professor Michael A Adams FGIA (Life) FCIS, Head, School of Law & Professor of Corporate Law, University of New England John Price, Commissioner, Australian Securities and Investments Commission Leah Fricke FGIA FCIS, Non-executive Director, Columbus Capital Companies, particularly those in the financial services sector, will need to adapt to a very different regulatory environment in the post Hayne Commission world. This session considers the key factors to make your regulator engagement model fit for purpose in this new environment. Session sponsored by  LexisNexis	3C: Risk Articulating risk appetite <i>Chair: Leon Cox, General Manager, Membership, Governance Institute of Australia</i> Darryl Newton, Non-executive Director, ING Bank (Australia) Limited Boards are expected to ensure that the organisation is working to the set risk appetite. Can the board truly articulate the organisation's tolerance? We look at how a risk appetite set by the board can guide individual managers as they make decisions on the ground.
3:10pm–3:40pm	Afternoon tea: Live Silent Demonstration — located in the Exhibition area	
3:40pm–4:20pm	Fireside: Public sector governance — resonating with change <i>Peter Achterstraat AM FGIA FCIS, Productivity Commissioner, NSW</i> Jane Halton AO PSM, Non-executive Director, ANZ Banking Group & Clayton Utz Peter Varghese AO, Chancellor, University of Queensland, Non-executive Director, AMP & North Queensland Airports <ul style="list-style-type: none"> The drivers for change — human services, infrastructure, education, health, community affairs Frameworks for governance — strategy, culture, engagement, accountability Public private partnerships — governance and risk Machinery of government — people, risk, challenge 	

4:20pm–5:00pm

Fireside chat: Technology, modern governance and human-centred design

Chair: Megan Motto FGIA, Chief Executive, Governance Institute of Australia

Dottie Schindlinger, Technology Evangelist, Diligent (USA)

Andrew Stevens, Chairman, Innovation and Science Australia, Non-executive Director, Stockland Group Limited

Diane Smith-Gander AO FGIA FCIS, Non-executive Director, Wesfarmers and AGL

- Modern governance – how technology enables board governance
- Human centred design – access, usability, human rights, ethical deployment
- Board view – visibility, accountability, insight, behaviour, timeliness, transparency, action

Session sponsored by



5:00pm–5:45pm

Converging on climate risk and opportunity — finding a common language

Chair: Geoff Summerhayes, Executive Board Member, Australian Prudential Regulation Authority

Dr Madelyn Antoncic, Chief Executive Officer, Sustainability Accounting Standards Board (USA)

Andrew Buay, Vice President Group Sustainability, Singtel

Kylie Porter, Executive Director, Global Compact Network Australia

As investors and regulators around the globe urge corporations to turn their minds to climate reporting and disclosure, the first step must be a common language to facilitate alignment of frameworks and collaboration along the value chain.

Dr Madelyn Antoncic opens the session with an insight into the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD) and how global reporting bodies are working to align thinking, and integration, between financial and non-financial reporting.

- Common principles of materiality
- Mapping of the reporting landscape
- Frameworks for cross-sector engagement
- Dependencies along the learning curve — government, policy, civic society and company contexts

5:45pm–5:50pm

President's Award announcement

5:50pm–7:30pm

Networking Drinks

Join us for a fun social networking function and mingle with your fellow delegates over delicious canapés and drinks. Plantagenet wines will be holding a wine-tasting and are offering National Conference delegates 15% off your online order using code AGIC19

Session sponsored by



Highlight speakers



Alison Watkins

Group Managing Director,
Coca-Cola Amatil



Sir Winfried Bischoff

Chairman, JP Morgan Securities
plc and Chairman, Financial
Reporting Council UK



Anna Bligh AC

Chief Executive Officer,
Australian Banking Association

Day 2 Tuesday, 3 September

8:50am–9:00am

Welcome

9:00am–9:50am

International keynote: Global risk and the challenge for risk management

Lakshmi Shyam-Sunder, Vice President and Chief Risk Officer, World Bank Group.

Key global risks, challenges for CROs and strategies for agility, innovation and timely response.

9:50am–10:40am

Fireside chat: Future of the workforce — responsibilities of the corporation

Chair: Deidre Willmott, Non-executive Director, Australia Post

Taj Pabari, Chief Executive Officer, Fifty Six Creations

Nigel Ampherlaw, Chairman and Independent Non-Executive Director, Credit Union Australia

Guy Herbert, Risk Futurist, Atlassian

Automation is driving rapid innovation, and process and system efficiencies and economies of scale. Artificial Intelligence and machine learning are taking on more tasks currently performed by people.

- Who will then be responsible for this displaced workforce?
- How do we reskill, retrain, or reallocate people?
- What is the responsibility of boards and management when they build strategy?

10:40am–11:10am

Morning tea

Live Silent Demonstration — located in the Exhibition area

11:10am–12:00pm

Concurrent sessions (choose your stream)

4A: Leadership

Project management as a tool for leadership

Jeff Schwisow, Managing Director, Continuum

Using projects to engage your people is an effective strategy to build and innovate.

- Part 1: Strategy — now vs next, illusion of certainty
- Part 2: Execution — empowering people, evolved frameworks and shared purpose

4B: Governance

Regulatory changes and implications for governance

Chair: Ann Bowering, Head of Issuer Services, Australia & New Zealand, Computershare

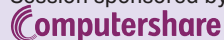
Jane Bowd AGIA ACIS, Group Company Secretary & Corporate Counsel, Coca Cola Amatil

Roslyn Toms AGIA ACIS, Group Executive Legal & Chief Risk Officer, nib

Robert Gerrard, Group Vice President, Legal & Secretariat, Brambles Limited

- Whistleblower laws
- Modern slavery, anti-bribery and corruption
- BEAR extension

Session sponsored by



4C: Risk

The networked world

Chair: Tim Timchur FGIA FCIS, Director, 365 Architechs

Steve Vallas, Director, Honey Digital

Connail McEvedy FGIA FCIS, Managing Partner, Risk as a Service, DXC Technology

Justin Greenstein, Head of Risk and Operations, ANZ

How do you navigate this ecosystem to deliver services and products, enable collaboration, drive innovation, share knowledge and ultimately create value?

- Technology and digital systems
- Social networks
- Information networks

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Redback Connect

12:00pm–1:00pm

Lunch

Live Silent Demonstration — located in the Exhibition area

1:00pm–1:10pm

2020 President announcement

1:10pm–1:20pm

Prize announcements

1:20pm–2:10pm

Design thinking in governance: A cross-sector conversation

Chair: Stephen Page FCIS, Head of International Corporate Governance, Nasdaq

Anna Bligh AC, Chief Executive Officer, Australian Banking Association

Kate Spargo, Non-executive Director, Sigma Pharmaceuticals and Sonic Healthcare

When innovation is driven by human centred-design, how do we adapt such thinking for good governance?

- The human at the centre
- Insightful and immersive strategy
- Critical thinking in governance — explore, affect, reflect, probe, analyse, clarify

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2:10pm–2:50pm

Fireside chat: Culture, performance and leadership in Australian sports

Chair: Kate Palmer AM, Chief Executive Officer, Sports Australia

Fiona de Jong, Head of Australia's Nation Brand, Australian Trade and Investment Commission

Irena Reiss, Non-executive Director, Special Olympics Australia

Failures in culture across sports, and the values driving conduct and performance, have repeatedly come under scrutiny. How can governance and leadership drive good culture and performance that aligns with their sporting values?

- Professionalism, commercialisation, integrity, accountability
- When culture fails
- Risk and consequence management
- Embedding good governance from the grassroots

2:50pm–3:30pm

The future governance professional

Chair: TK Kerstetter, Host, Inside America's Boardrooms

Megan Motto FGIA, Chief Executive, Governance Institute of Australia

Julie McPherson, Company Secretary & Group General Counsel, Amcor

This session looks into the future and how it will disrupt the governance professional. It is based on insights from member-research undertaken by Governance Institute.

- What is the Australian governance landscape and the role of the governance professional going to look like in 2025?
- How will the role change?
- What new skills and attributes will be required to keep up to pace and relevant?

3:30pm–3:40pm

Closing thoughts

Megan Motto FGIA, Chief Executive, Governance Institute of Australia

Highlight speakers



Ewen Crouch AM

Non-executive Director, Westpac & BlueScope Steel, Chairman, Corporate Travel Management



Jane Halton AO PSM

Non-executive Director, ANZ Banking Group & Clayton Utz



Andrew Stevens

Chairman, Innovation and Science Australia, Non-executive Director, Stockland Group Limited



'As a conference speaker I want to deliver value to my audience — the topic needs to be right and the conference organiser needs to refine the brief right up until the day of conference to make sure the speakers hit the mark.

Governance Institute made sure National Conference 2018 delivered and I'm sure National Conference 2019 will be as meaningful. It was a total bonus that I found so many in my network attending — they helped me meet a lot more members and discover new ideas.'

Diane Smith-Gander AO FGIA FCIS

Non-executive Director, Wesfarmers and AGL

Tickets (inc GST)

	Single day (Day 1 or 2)	Full conference (Day 1 & 2)
Members/subscribers	\$1,050	\$1,800
Non-members	\$1,200	\$2,100

Social event tickets and group tickets may be purchased for additional guests.
Visit governanceconference.com.au/registration.html for more information.

Become a member and save

Governance Institute members receive a range of benefits and rewards, including discounted event fees — **save up to \$300 on your registration.**

Find out if you are eligible for membership at
governanceinstitute.com.au/Membership

About Governance Institute

With a membership of over 7,500 company secretaries, governance leaders and risk managers from some of Australia's largest organisations, Governance Institute of Australia is the only fully independent professional association with a sole focus on governance excellence. For over 100 years, our education, research, advocacy, and support networks have provided cutting edge governance and risk management advice to Australian business leaders from all walks of life. We celebrate Australia's successes, and challenge it to be even better.

Register at governanceconference.com.au

