



23rd-25th AUGUST

PEPPERS NOOSA RESORT & VILLAS

33A Viewland Dr, Noosa Heads, Queensland 4567

PEPPERS
NOOSA RESORT & VILLAS
SUNSHINE COAST


Royal Life Saving
ROYAL LIFE SAVING SOCIETY QUEENSLAND

WORKSHOPS ONLY (Wednesday 23rd AUGUST 2017)

Pool Safety Inspectors Professional Development \$180.5

This Ticket is designed for current Pool Safety Inspectors to gain 6 Compulsory Professional Development (CPD points) (Equivalent to day 2 of Pool Safety Inspectors Course, Pool Safety Standard MP3.4)

First Aid & CPR Trainers Workshop \$140.5

This Ticket is designed for current RLSSQ First Aid & CPR competency Trainers to update their units of competency.

First Aid; CPR & Oxygen Trainers Workshop \$180.5

This Ticket is designed for current RLSSQ First Aid; CPR and Oxygen competency Trainers to update their units of competency.

First Aid & CPR Workshop - NON-TRAINERS \$140.5

This Ticket is designed for members of the public to join in with the First Aid Workshop and gain their CPR update. (Please note you will not receive a First Aid Qualification). In order to gain your CPR update you will be required to complete formative questions online.

WORKSHOPS AND FULL CONFERENCE (Wednesday 23rd – Friday 25th AUGUST 2017)

Pool Safety Inspectors Professional Development + Full Conference \$750.5

First Aid & CPR Trainers Workshop + Full Conference \$710.5

First Aid; CPR & Oxygen Trainers Workshop + Full Conference \$750.5

First Aid & CPR Workshop (NON-TRAINERS) + Full Conference \$710.5

FULL CONFERENCE ONLY (Thursday 24th – Friday 25th AUGUST 2017)

Full Conference Day 2 + Day 3 (24th & 25th August 2017) \$590.5

Each Aquafutures 2017 Pool Safety Inspectors will receive:

- Mouth-watering catering for Morning Tea, Lunch and Afternoon Tea on Wednesday 23rd August.
- Aquafutures Conference pack.
- Discount accommodation rates at Peppers Noosa Resort & Villas.
- Certificate of Attendance
- 6 Compulsory Professional Development (CPD points) (Equivalent to day 2 of Pool Safety Inspectors Course, Pool Safety Standard MP3.4)

Each Aquafutures 2017 First Aid & CPR Workshop Delegate will receive:

- Mouth-watering catering for Morning Tea, Lunch and Afternoon Tea on Wednesday 23rd August.
- Aquafutures Conference pack.
- Discount accommodation rates at Peppers Noosa Resort & Villas.
- Certificate of Attendance
- Units of Competency HLTAID004, HLTAID003, HLTAID002. HLTAID001

Each Aquafutures 2017 First Aid, CPR & Oxygen Workshop Delegate will receive:

- Mouth-watering catering for Morning Tea, Lunch and Afternoon Tea on Wednesday 23rd August.
- Aquafutures Conference pack.
- Discount accommodation rates at Peppers Noosa Resort & Villas.
- Certificate of Attendance
- Units of Competency HLTAID004, HLTAID003, HLTAID002, HLTAID001, PAUEME001B, PUAEME003C

Each Aquafutures 2017 First Aid & CPR Workshop Delegate (NON-TRAINERS) will receive:

- Mouth-watering catering for Morning Tea, Lunch and Afternoon Tea on Wednesday 23rd August.
- Aquafutures Conference pack.
- Discount accommodation rates at Peppers Noosa Resort & Villas.
- Certificate of Attendance
- CPR HLTAID001 (must enrol and complete the online component)

Each Aquafutures 2017 Full Conference Delegate will receive:

- Mouth-watering catering for Morning Tea, Lunch and Afternoon Tea on all three days.
- One complimentary welcome drink on Wednesday at the Welcome Function.
- One complimentary ticket and Drink to the Holiday Party/ Buffet dinner and Entertainment on the night of Thursday, 24th August 2017.
- Aquafutures Conference pack.
- Discount accommodation rates at Peppers Noosa Resort & Villas.
- Certificate of Attendance

Compulsory Sessions (Pool Lifeguard/ Bronze Medallion/ Pool Plant Operator)

- Trainers who wish to update their **Pool Lifeguard** and **Bronze Medallion** must attend the four sessions marked with:



If you attended the First aid workshop you will only have to attend 3 sessions over the full conference.

- Delegates who wish to gain their **Pool Plant Operator Qualification** must attend all Water Quality Sessions

Registrations	8:00am-9:00am
Trade Delegate Registrations	9:00am-11:00am
Morning Tea	10:30am-11:00am
Lunch	12:30pm-1:30pm
Registrations Cont.	2:00pm-4:00pm
Afternoon Tea	3:00pm-3:30pm
Free Time	5:30pm-6:30pm
Welcome Function	6:30pm-7:30pm

Delegates to make own dinner arrangements

First Aid Workshop	
This Workshop is designed for current RLSSQ Trainers to update their units of competency and for Non-Trainers to gain their CPR update.	
Session One: 9:00am-10:30am	
9:00am-9:45am <i>Michael Darben</i> <i>Executive Director RLSSQ</i> Welcome & The Student Journey	
9:45am-10:30am <i>John Pearn</i> <i>National Medical Advisor, Royal Life Saving Society Australia</i> ARC Guidelines Updated Information and Applying New Skills	
Morning Tea 10:30am-11:00am	
Session Two: 11:00am-12:30pm	
11:00am-11:45am <i>Sarah Hunstead</i> <i>Paediatric Nurse, Author and Founding Director of CPR Kids</i> Paediatric CPR & Education and Care Practices	
11:45am-12:45pm <i>Bryan Fry</i> <i>Associate Professor Biological Sciences, University of Queensland</i> Venomous Creatures and their Toxins	
Lunch 12:45-1:30	
Session Three: 1:30pm-3:00pm	
1:30pm-3:00pm <i>Sarah Hunstead/ Andy Pane (NIFAT Director) / Michael Darben</i> Fight, Flight, Freeze – How to Respond Better to Emergency Situations	
Afternoon Tea 3:00pm -3:30pm	
Session Four: 3:30pm-5:30pm	
3:30pm-5:00pm <i>Michael Darben / Sarah Hunstead/ Andy Pane</i> Adult QCPR Practice/ Illness Affecting the Conscious State Inc. Anaphylaxis/ Summative Assessment	
5:00pm-5:30pm Michael Darben: Oxygen Assessments- Expert Observation and feedback	

Pool Safety Inspectors Professional Development

This Workshop is designed for current pool safety inspectors to gain 6 Compulsory Professional Development (CPD points) (Equivalent to day 2 of Pool Safety Inspectors Course, Pool Safety Standard MP3.4)

Session One: 9:00am-10:30am

9:00am-10:00am

Rodney Webb

Pool Safety Inspector, AWEBBCO Swimming Pool Inspections

Pool Safety Standards - Pool Fencing and Omissions

10:00am-10:30am

Andrew McCarthy

Implementing Pool Safety Standards

Morning Tea 10:30am-11:00am

Session Two: 11:00am-12:30pm

11:00am-12:30pm

Andrew McCarthy/ Rodney Webb

Implementing Pool Safety Standards (practical session)

Lunch 12:30pm -1:30pm

Session Three: 1:30pm-3:00pm

1:30pm-3:00pm

Andrew McCarthy/ Rodney Webb

Lessons Learnt

Afternoon Tea 3:00pm-3:30pm

WELCOME FUNCTION: 6:30pm-7:30pm



The Aquatic Industry has over the past 3 decades seen significant changes to the way in which the industry operates and is regulated. Michael Darben will present and engage with the delegates in deconstructing the past, scrutinising the current status quo and hypothesising what the Aquatic industry will be in the future, whilst providing a framework for the Aquafutures 2017.


Michael Darben is the current Executive Director of Royal Life Saving Society Queensland and has over 30 Years' experience within the Aquatic Industry.

Registrations
 Morning Tea
 Lunch
 Afternoon Tea
 Key Note
 Free Time
 Holiday Party & Buffet Dinner

8:00am-9:00am
 10:45am-11:15am
 1:00pm-2:00pm
 3:30pm-4:00pm
 4:00pm -4:45
 4:45pm-6:00pm
 6:00pm-10pm

Session One: 9:00am-10:45am		
Training and Programs	Facility Management	Water Quality
9:00am-9:50am <i>Ken Warren</i> <i>Director, Positive People Solution</i> Difficult Conversation Made Easy Ever had to deem a candidate Not Yet Competent? Ever had group communication challenges? This session is a must for all trainers who experience difficult conversations with candidates. Ken Warren is a communications specialist and through this practical and interactive presentation Ken will help us understand effective approaches in dealing with challenging conversations in a more positive way.	9:00am-9:50am <i>Craig Roberts</i> <i>National Manager: Aquatic Risk Management, Royal Life Saving Society Australia</i> Improving Safety across the Aquatic Industry GSPO Updates With one of the most significant time of change in the Aquatic Industry, Craig will present on the strategies and priorities of the National Aquatic Industry Safety Committee for the next 3 years and the pending changes for the GSPO and how this affects Facilities of all shapes and sizes.	9:15am-9:30am <i>Les Mole</i> <i>President, Royal Life Saving Society Queensland and Vici</i> Rules and Regulations This session will go through the rules and regulations that relate to the management and operation of aquatic facilities.
		9:30am-9:50am <i>Les Mole</i> How to Write a Policies and Procedures Manual Les will outline the 4 key court documents and then workshop the main elements of writing a Policies and Procedures Manual.

Session One: 9:00am-10:45am- Cont.		
Training and Programs	Facility Management	Water Quality
<p>9:55am-10:45am</p> <p></p> <p><i>John Dwyer</i> National AQTF/VQF Trainer and Consultant, VELG Training</p> <p>Comments on RTO Standards and Compliance</p> <p>This session will provide CBT Trainers with an in depth understanding of their obligations as a Training Provider, and Royal Life Saving Society's responsibilities as a Registered Training Organisation (RTO). John Dwyer will be discussing all things compliance, including the much talked about Volume of Learning, Compliance and Training Provider obligations</p>	<p>9:55am-10:45am</p> <p><i>Heinz Lepahe</i> HWL Ebsworth Lawyers</p> <p>Work Health Safety Scenarios</p> <p>Workplace incidents - Who is getting into trouble and what for?</p> <p>Workplace incidents happen in all businesses and they frequently end up in a prosecution. By looking at the recent prosecutions, we can get a sense of what our real exposure is.</p> <p>Do our guidelines help keep us out of trouble?</p> <p>The RLSSA has developed guidelines and we audit our businesses against those guidelines. Alan will look at the value of that work and how it might assist us should we be unlucky enough to have an incident.</p>	<p>9:55am-10:45am</p> <p><i>Greg Jackson</i> Director Water Unit, Department of Health Queensland Government</p> <p>New Draft Water Quality Guidelines for Public Aquatic Facilities in Queensland</p> <p>Queensland Health is currently reviewing the water quality standards for swimming pools and spas. The standards were last reviewed in 2014. Dr Greg Jackson will provide an overview on the feedback received to date.</p>
Morning Tea 10:45am -11:15 am		

Session Two: 11:20am-1:00pm		
Training and Programs	Facility Management	Water Quality
<p>11:30am-12:45pm</p>  <p><i>Michael Darben/ Travis Richardson/ Stuart Casey</i></p> <p>Responding Under Stress Scenarios</p> <p>When introducing emergency response to our course candidates, it is critical that they understand the importance of the appropriate actions and their ability to respond effectively to pressure and stress in a range of scenarios in an aquatic environment.</p> <p><i>*This session will be at Noosa Aquatic Centre. Transportation and Lunch will be provided.</i></p> <p><i>Travel to Aquatic Centre: 11:00am-11:30am</i></p> <p><i>Lunch: 12:45pm-1:30pm</i></p> <p><i>Travel back to Peppers: 13:30pm-14:00pm</i></p>	<p>11:20am-12:10pm</p> <p><i>Brett Biddle</i> <i>Workplace Health & Safety QLD</i></p> <p>Incident Investigation</p> <p>It all changed about 1 hour ago when a lifeguard shouted out to call an ambulance, a woman began screaming, QAS and QPS arrived on site. You answer questions, but really don't remember much about who you spoke to or what was said. The phone won't stop ringing. Your staff are in a stupor or sobbing.</p> <p>Then an inspector from Workplace Health and Safety Queensland arrives. Are you ready?</p>	<p>11:20am-1:00pm</p> <p>Les Mole/ Greg Jackson</p> <p>Swimming Pool Pollutants</p> <p>Swimming pool managers need to be acutely aware of the pollutants that have the potential to impact on their operations.</p> <p>Meeting the government health standard will minimise any risks of spreading disease into the community. Understanding what pollutes swimming pool water provides the basis for determining disinfectant levels.</p>
	<p>12:15pm-1:00pm</p> <p><i>TBC</i></p> <p>How to Deal with the Media in a Crisis</p> <p>In the event of a crisis, the media scrutiny can very quickly become overwhelming. Do you know what to do? What to say and, importantly, what not to say? This presentation will cover the basics on what to expect in the event of a media crisis, some key tips on what to do, and advice on what not to do.</p>	

Lunch 1:00pm-2:00pm
Session Three: 2:00pm-3:30pm
<p>2:00pm-3:30pm</p> <p><i>Michael Darben (RLSSQ)</i></p> <p><i>TBC (Reputation Advisor)</i></p> <p><i>Heinz Lepahe (Legal Advisor)</i></p> <p><i>Brett Biddle (Queensland Workplace Health and Safety)</i></p> <p><i>Grant Gleeson (Child Protection Unit)</i></p> <p><i>Ian Crawford (Leadership Advisor)</i></p> <p>Combined Session – Facilitated Discussion: Be Prepared for a Major Incident!</p> <p>Are we prepared for a Major Incident?</p> <p>Can we be more prepared?</p> <p>Michael Darben will facilitate a group discussion with the key departments you will have to encounter if a serious Incident occurs at your Facility. We will cover what to expect from Workplace Health and Safety and Child Protection Services or the Police ; What your Legal rights are; How to work with the media for positive results; And how to manage supporting your Team, through a traumatic event.</p>
Afternoon Tea 3:30pm-4pm
<p>4pm-4:45pm</p> <p><i>Keynote speaker: Ian Crawford</i></p> <p>Motivating Self and Others</p> <p>Tips to keep your Team focused and motivated</p>
<p>4:45pm-5:30pm</p> <p>CPR Update (optional)</p>
<p>6:00pm-10:00pm</p> <p><i>Holiday Party and Buffet Dinner</i></p> <p>Entertainment: REDTIE</p> <p>Dress code : Your favourite holiday destination</p> <p>What to bring: Great vibe and your signature dance moves!</p>

KEYNOTE SESSION: 4:15pm-4:45pm

IAN CRAWFORD – MOTIVATING SELF AND OTHERS



Ian commenced his career in the sporting field which saw him teach and coach in the United Kingdom, France, Spain and Canada in sports ranging from Soccer to Shooting, Archery to Abseiling. During time with mountain rescue in Wales and as a personal trainer in London, Ian worked closely with the British Rugby Union and Olympic Team.

Ian then became an Organisational Consultant in Sport where he spent time in Australia, Botswana, Lesotho, Malaysia and India.

As the Director of Candor Training and Consultancy, he now trains and coaches, managers and leaders in Australia and internationally (including Denmark, Mongolia, China and Vietnam) Ian specialises in enhancing key competencies in developing / leading people and producing high performing teams.

Holiday Party and Buffet Dinner: 6:00pm -10:00pm

Featuring REDTIE



REDTIE Band is the new fresh face of high end corporate entertainment based in South East Queensland. Bringing sophisticated glamour with a modern fresh young vibe, REDTIE is an outfit of some of Queensland's top musicians that will bring your event to life. Lead by the smooth sounds of Chang Retie is sure to have everyone grooving along at the start of the night to getting out their best moves on the dance floor to finish the night off.


Registrations
Morning Tea
Lunch
Key Note
Afternoon Tea

8:00am-9:00am
10:45am-11:15am
1:00pm-2:00pm
2:00pm-3:00pm
3:00pm-3:30 pm

Session One: 9:00am-10:45am		
Training and Programs	Facility Management	Water Quality
<p>9:00am-10:45am</p> <p><i>Jennifer Schembri-Portelli</i> CEO, AUSTSWIM</p> <p><i>Tamara Price</i> Programs Co-ordinator RLSSQ</p> <p>Strengthening the Aquatic Career Pathway Together</p> <p>This session is aligned to the Australian Water Safety Strategy (2016-2020): Drowning Prevention Pillar 5 – WORKFORCE. <i>“A skilled and passionate drowning prevention workforce is key to the implementation of a range of drowning prevention strategies. Safe venues also rely on a skilled workforce to ensure safety for all users”.</i></p>	<p>9:00am-9:50am</p> <p><i>Russell Green</i> Director, RG Strategic Australia</p> <p>Developing Facilities</p> <p>In the ever increasing area of compliance management the very first step of new Facility development or refurbishment may suddenly expose you to a new range of legislation as a pool operator you would never have considered. Town Planning legislation, use definitions, food premises act, self-assessable or impact, for the uninitiated it simply becomes a very confusing process. Russell as the Managing Director of RG Strategic a specialist Town Planning consultancy will simplify the language, demonstrate clear timelines and processes to follow that won't put you down the bureaucratic black hole.</p>	<p>9:00am-9:50am</p> <p><i>Les Mole</i></p> <p>Pool Tank Volumes; Circulation Systems; Balanced Water</p> <p>This session will cover the critical topics. Firstly, the process for determining how much water is in your pool. Then how the water circulates around the swimming pool. Then the importance of monitoring water balance.</p>

Session One: 9:00am-10:45am Cont.		
Training and Programs	Facility Management	Water Quality
<p>9:00am-10:45am</p> <p><i>Jennifer Schembri-Portelli</i> CEO, AUSTSWIM</p> <p><i>Tamara Price</i> Programs Officer – Swim and Survive RLSSQ</p> <p>Strengthening the Aquatic Career Pathway Together: Cont.</p> <p>Tamara will discuss the Community Programs RLSSQ has available for you and the benefits of Swim and Survive Partnership. She will also introduce the New Junior Lifeguard resources.</p>	<p>9:55am-10:45am</p> <p>Andrew Chan Senior Training Coordinator, YMCA NSW</p> <p>How can we Ensure Staff are Appropriately Qualified?</p> <p>Under the current work health and safety and public pool legislation, facility operators who operate multiple aquatic facilities in Australia are obligated to ensure they are providing a safe environment for patrons and staff members. This includes the provision of appropriately trained staff.</p> <p>Facility operators have been put under pressure to tackle the challenges of skill shortage; attracting and retaining skilled workers while ensuring their practices are financially, socially and environmentally sustainable.</p> <p>This session will discuss how YMCA NSW fulfils its obligation to ensuring its workforce is appropriately trained/qualified and its journey of implementing an essential qualification management system</p>	<p>9:55am-10:45am</p> <p>Facilitator Les Mole</p> <p>Disinfectants</p> <p>There are several ways that a swimming pool can be disinfected to protect the users against bacteria and viruses.</p> <p>Both Halogen and Non-Halogen disinfectants will be discussed.</p> <p>Critically, participants will further understand the difference between total chlorine, free chlorine and combined chlorine.</p>
Morning Tea 10:45am- 11:15am		

Session Two: 11:20am-1:00pm		
Training and Programs	Facility Management	Water Quality
<p>11:20am-12:00pm</p> <p><i>Jennifer Schembri-Portelli</i></p> <p>Engage for Success</p> <p>More effective learning occurs when the learning experiences are engaging; that is, when the students are <i>doing</i> rather than just <i>listening</i>. Increasing student engagement is likely to improve the quality of learning and reduce the challenges Presenters / Trainers may encounter in the education environment. Join this session to discuss, explore and experience motivating training methods that encourage, inspire and achieve successful lesson outcomes for student and teacher.</p>	<p>11:20am-12:00pm</p> <p><i>Ian Crawford</i> <i>Director, Candor Training and Consultancy</i></p> <p>Teams are a Reflection of the Leader</p> <p>Whether you are the leader of a multi-national through to sole business owner the ability to develop a culture of success comes down to one thing, the leader. Investigate influencing, communication and self-management skills that will dramatically impact on your team and business success</p>	<p>11:20am-11:50am</p> <p><i>Tim Batt</i> <i>Director, Tim Batt Water Solutions</i></p> <p>New Technology in Chlorination Systems for Large Pools and Aquatic Centres</p> <p>As space becomes scarce in our ever more crowded cities, designers of new Aquatic facilities are looking to technology to provide more sophisticated means of delivering chlorine to pool water.</p> <p>Chlorine gas and liquid chlorine have been widely used in large pools but, as regulation for the storage and handling of these is becoming more restrictive, pool operators are making use of new and improved design granular and tablet dry chlorine feeders in many cases. Where a large Aquatic centre with multiple pools is designed, Consulting Engineers are also giving increased consideration to new technologies for chlorine generation – either in the pool water itself, or externally produced bulk on-site liquid chlorine, from salt.</p>

Session Two: 11:20am-1:00pm Cont.		
Training and Programs	Facility management	Water Quality
<p>12:00pm-1:00pm</p> <p>Michael Darben</p> <p>The Student Journey + Q&A</p> <p></p>	<p>12:00pm-1:00pm</p> <p>Stephen Woolger Manager Health and Safety, Gold Coast 2018 Commonwealth Games Corporation (GOLDOC)</p> <p>Risk Assessment and Safe Work Procedures</p> <p>The advent of the revised and harmonised WHS legislation has moved business to a more risk based approach that relies on the conduct of risk assessments to develop safe work procedures. Although this is not a new concept some organisations have missed the risk assessment requirements and merely developed procedures without this fundamental step. This presentation will explore this and provide some tips and tools to ensure that work procedures can be developed in accordance with a risk based approach and the advantages associated with this.</p>	<p>12:00pm-1:00pm</p> <p>Les Mole</p> <p>Water Testing</p> <p>A practical workshop testing water samples. Attendees are required to bring their pool test kit.</p>
Lunch: 1:00pm-2:00pm		
Session Three: 2:00pm-3:00pm		
<p>2:00pm-3:00pm</p> <p>Keynote speaker: Stephen Woolger</p> <p>WHS Considerations at the Commonwealth Games</p>		<p>2:00pm-4:00pm</p> <p>Pool Plant Operators Theory Exam</p>
Afternoon Tea and wrap up: 3:00pm-3:30pm		

KEYNOTE SESSION: 2pm-3pm

STEPHEN WOOLGER – WHS CONSIDERATIONS AT THE COMMONWEALTH GAMES



In April 2018 the Gold Coast 2018 Commonwealth Games (GC2018) will welcome more than 6,500 athletes and team officials from around the world to spectacular Queensland locations in Brisbane, Cairns, Townsville and the Gold Coast. Over 11 days, athletes from 70 nations and territories will compete in 18 sports and seven para-sports – broadcast to a cumulative global audience of more than 1.5 billion.

The Gold Coast 2018 Commonwealth Games Corporation (GOLDOC) is committed to ensuring that GC2018 will be delivered in a safe manner that will protect all Workforce and Constituent Groups, and meet all applicable work health and safety (WHS) legislative requirements. GOLDOC has implemented a WHS framework for supporting all Workforce (staff, contractors and volunteers) and Constituent Groups (athletes, games family and spectators) to achieve this commitment, and will conduct robust planning and delivery leading up to, and during GC2018.

This presentation will outline the background and preparations for staging GC2018 and the WHS considerations within this process, including the challenges and restrictions in the new legislative environment, to ensure that GOLDOC's operations create a safe environment for the Workforce and for the enjoyment of the Constituent Groups attending or involved in GC2018.

Become an Open Water Trainer!

Trainers who are attending Aquafutures are invited to attend an Open Water Rescue Trainers workshop with the aim to be an Open Water Rescue Trainer. The course has been developed for people who conduct aquatic activities in open water environments such as rivers, dams and the ocean. The course includes the skills and knowledge applicable to risk management, supervision and rescue techniques required for conducting open water activities.

The workshop will be conducted on Saturday immediately after Aquafutures (26 August 2017) commencing at 9.00am at Noosa (Location TBC). The Workshop is **FREE** to Aquafutures attendees.

If you are not attending Aquafutures get in touch for a price.





Terms and Conditions

1) TERMS

RLSSQ means Royal Life Saving Society Queensland including its employees and agents of any individual.

Conference means Aquafutures International Conference 2017.

Delegate means any registered Conference participant.

Force Majeure Event means an event outside the control of RLSSQ.

2) REGISTRATION PROCESS AND PAYMENT METHODS

a) All prices are quoted in Australian Dollars and are inclusive of 10% GST.

b) Conference registrations will not be deemed confirmed until the completed Registration Form and the correct payment is received and processed by RLSSQ.

c) To qualify for Early Bird Registration, registrations must be received by 19 May 2017. Registration is based on the date of payment not the date of receipt of the Registration Form.

d) Registrations will be handled on a first-come, first-served basis. Conference capacity is limited.

e) Accommodation costs are not included in the Conference registration fee. Delegates are responsible for making their own arrangements.

f) Photo ID must be shown at the registration desk when collecting Delegates passes and satchels. Delegate passes are non-transferrable. It is a condition of entry that Delegates must wear their pass at all times during the Conference.

3) CANCELLATION AND REFUND POLICY

a) Applications for refund and session transfer must be received in writing and received by RLSSQ no later than Friday, 11th August 2017.

b) Delegates who cannot attend due to medical reasons will be refunded the Conference registration fee if a valid Medical Certificate is provided in writing to RLSSQ for approval no later than Friday, 18th August 2017.

c) All refunds will incur a 25% administration fee.

d) Delegate registration is non-transferrable and may not be transferred to any other RLSSQ products or services.

e) All registrations will receive a confirmation letter and Tax Invoice.

4) CONFERENCE PROGRAM

a) RLSSQ reserves the right to make changes to the Program, change presenters or cancel sessions due to unforeseen circumstances without prior notice.

5) PARTICIPATION AND BEHAVIOUR

a) Delegates or accompanying persons are expected to behave professionally. Any abusive or threatening behaviour directed to any other Conference Delegate or staff member is not acceptable and is not conducive to a learning environment.

b) RLSSQ reserves the right to refuse any person admission to the Conference.

6) PERSONAL INFORMATION

a) All registered Delegates will have their email addresses added to the RLSSQ subscription lists.

b) Delegate contact and registration details will be kept on the RLSSQ database, which will only be used by RLSSQ. Credit Card information will not be stored in this or any other database.

7) PERSONAL PROPERTY AND INSURANCE

a) RLSSQ will not accept any liability for any loss or damage of any nature sustained by Delegates or accompanying persons as a result of the Conference or related events.

b) In the event of industrial disruption or any other Force Majeure Event, RLSSQ accepts no responsibility for loss of monies incurred by Delegates or accompanying persons.

c) RLSSQ cannot be responsible for healthcare, dental, ambulance or any other medical services during its Conference. RLSSQ recommends Delegates take out medical and travel insurance which should cover the possibility of flight cancellations or delays. RLSSQ accepts no responsibility of any nature whatsoever for personal injury, death, loss or damage to property or Delegates or accompanying persons however caused or arising.

Trade Show Exhibitors

Trade displays provide the opportunity to showcase your company to Delegates at one of the most innovative gatherings of the aquatic industry. Exhibiting demonstrates your company's commitment to the industry and allows you to establish business and personal relationship with some of Australia's growing and leading industry members.

There is nothing more effective than doing business face to face. Exhibiting at Aquafutures 2017 will generate great brand awareness, a forum for companies to share ideas and form partnerships within the industry to strengthen your future business opportunities.

SPONSORSHIP OPPORTUNITIES

WHY SPONSOR...

Taking an active approach to stand out above the crowd, sponsorship brings your company to the forefront and showcases your support for the industry.

- Maximum exposure at a premier conference devoted to those involved in the aquatics industry;
- An opportunity to build and reinforce relationships within the aquatics industry;
- Time to network and socialise with industry colleagues and decision makers;
- A cost effective and value for money way to strengthen your organisations brand and build brand awareness amongst a relevant audience;
- Broad access to a network of industry partners from across the country;
- Time to present latest innovations, new products and technology to a captive audience and showcase your expertise and capabilities; and Increased marketing opportunities including visibility on Conference website and other associated materials

Be prepared for a new experience!

